

PRESS RELEASE

FOR IMMEDIATE RELEASE



ATTENTION: CLIENTS OF THE FORMER ETS TRAVEL SERVICES

We are writing to you today regarding the status of your Red Hot Chili Peppers ticket package for September 25 that you purchased through the former ETS Travel Services. You may be aware that ETS has recently closed its doors, and is no longer in business. As one of the selling agents of ETS product, Ovation Travel Experiences wishes to assist all of the purchasers of this particular concert as much as possible. Please be advised that you are not alone in this matter. We have tried to assist hundreds of other ETS clients with their purchased packages. In the case of the current U2 tour for example, we have worked closely with the promoter to make sure that all of the clients are taken care of in the way that they deserve. In the case of the RHCP concert, we have obtained a copy of the customer database from ETS, and have purchased the ticket allotment from the concert promoter that ETS left behind. Our question is: Do you still intend to go to the concert?

While we are unable to offer you ticket and transportation for this event, we are able to provide you with a Pre-Concert Xperience and ticket package. You will be required to provide your own transportation, but will still be able to attend the show. The Ovation Travel package is \$ 159.95 (*plus GST*) per-person, and you will be guaranteed the same tickets that you originally purchased through ETS. Tickets for the concert can be picked up at the Pre-Concert Xperience on the day of the show, or for an additional charge they can be sent to you directly by courier when the confirmed list of clients is established.

We at Ovation Travel assume that when originally booking your package through ETS, your credit card was charged and all funds went into their bank account. You still may be able to contact your credit company and tell them that you want to decline the charge on your statement for the RHCP package, as you will not be receiving it! Your situation will depend on your credit card policies or guarantees. Then, reply to this e-mail or give us a call to re-book your tickets with Ovation Travel. Methods of payment available are PayPal, certified cheque, money order or e-mail Interac transfers. Due to the problems arising from this situation, we are unable to accept credit cards for this particular event.

Time is of the essence, as the event is right around the corner! We will hold your package and tickets in our computer system until Friday, September 15. If we have not heard from you by that date, we will have no choice but to cancel your tickets! We have a substantial waiting list for this event, but we want to give you the first opportunity to attend! If you want to take advantage of this last minute effort to save your RHCP tickets, be sure to contact us right away!

We hope to hear from you soon!

Sincerely,

The OTX Team.